Frequently Asked Questions

1. [How to book a ticket?](http://192.168.170.143:8081/Page/FAQ.cshtml#1)
2. [Why do my tickets get expired?](http://192.168.170.143:8081/Page/FAQ.cshtml#2)
3. [How to pay for my tickets?](http://192.168.170.143:8081/Page/FAQ.cshtml#3)
4. [How many tickets can I book?](http://192.168.170.143:8081/Page/FAQ.cshtml#4)
5. [I don't see the filter in My Ticket page, why?](http://192.168.170.143:8081/Page/FAQ.cshtml#5)
6. [I want to change the station, date, ... on my ticket, what should I do?](http://192.168.170.143:8081/Page/FAQ.cshtml#6)
7. [I want to use Opera, Safari, smart phone browsers, ... to access the website but can't. Can you support those?](http://192.168.170.143:8081/Page/FAQ.cshtml#7)
8. [I want to ask other questions.](http://192.168.170.143:8081/Page/FAQ.cshtml#8)

Answers

* 1. How to book a ticket?

\_First you need to [create an account](http://192.168.170.143:8081/Account/Register.cshtml).   
\_Next, login and go to [Book Ticket page](http://192.168.170.143:8081/Page/BookTicketPage) to book one.

* 2. Why do my tickets get expired?

\_After booking, you must pay for the tickets before the expired date. Your tickets will get expired **on** the expired date.   
\_Your tickets will also get expired **after** the depart date, regardless of expired date.

* 3. How to pay for my tickets?

Please contact the web admin for more details.

* 4. How many tickets can I book?

You can book up to 10 tickets. After your tickets have been paid for or expired, you can book some more.

* 5. I don't see the filter in My Ticket page, why?

\_If the table in My Ticket page has less than 6 rows, I don't think you'll need to filter.   
\_If it has 6 rows or more and the filter still refuses to appear, please kindly report this to the web admin.

* 6. I want to change the station, date, ... on my ticket, what should I do?

Cancel that ticket and book another one.

* 7. I want to use Opera, Safari, smart phone browsers, ... to access the website but can't. Can you support those?

Sorry, but no.

* 8. I want to ask other questions.

Please contact the web admin.